Minutes of the 39th Care Farnham AGM Held on Saturday 4th October 2025 at 12 noon At The Centenary Rooms, St Thomas-on-The Bourne, Frensham Road, Farnham

The 39th AGM was opened by the chair Tim Young who welcomed all those attending including the Deputy Mayor of Waverley, Councillor David Munro and the Friends of Care Farnham. He also introduced Henry Trezise who would be playing the piano during the serving of refreshments.

1	Apologies for Absence	Apologies have been received from 15 members of Care Farnham, including Jenny Lynn-Jones, a new Trustee.
2	Receive and confirm Minutes of 38th AGM	The acceptance of the minutes of the 38th Annual General Meeting was proposed by Roger Bradley and seconded by Peter Seager, and duly signed.
3	Chair's Report	Tim Young commended the Committee member reports already distributed. In particular he raised the issue of emergency contact numbers for clients. This year Care Farnham has driven over seventy clients for whom there is no emergency contact number. This has been an issue on a couple of occasions and henceforward all clients must have an emergency contact number on their client card. Duty Officers could be asked to confirm this with clients at the time of booking.
4	Treasurer's Report	David Attfield praised the service of Care Farnham on a personal level. He reported that the finances are in a good position, with investments doing well. Thanks were expressed to Rob Walker for inspecting the accounts which he has carried out for the last nine years. He is prepared to inspect the accounts again for this year but thereafter would like to hand over the role. Donations to local organisations this year have exceeded £9000, including to Phyllis Tuckwell, Brightwells Gostrey Centre, Farnham Lions for the Wenceslas Appeal and the new Central Surgery. Future donations could include Frimley Park Hospital who are raising funds for a laser machine for the Eye Clinic which many of our clients attend. A query was raised about the transfer of funds from the old account to the new CIO account. David Attfield clarified the situation with regard to the two transfers.
5	Organiser's Report	There have been 110 new clients this year so the need continues to grow. The new Hoppa bus service is well used and the statistics provided by Care Farnham proved instrumental in the provision of the service.
	Volunteer Secretary's Report	Thanks were expressed to all volunteers for their continued support and dedication without which we could not operate successfully. The Duty Officer rota is always available on the website should any volunteer need to get in touch out of hours. Emergency number are also on the lanyards. New Care Farnham bags for volunteers are available sponsored by Guardian Angels. Duty Officers were reminded to read the front of the white Duty Officer folder for important updates. Thanks were expressed to Liz Ledger for her care in inducting new volunteers.
	Duty Officer's Report	WhatsApp is being well used. Duty Officers were reminded to contact those volunteers not on WhatApp by telephone, and to make sure that personal details of clients are circulated by private messages, not on the main WhatsApp group. DOs were also reminded to sign up on the roster sheets in the folder.

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		Thanks were expressed to all volunteers on behalf of the clients.
	Transport Secretary's Report	Chris Blake reported on the parking arrangements at Frimley Park and the new location of the security office inside the building. There is also a camera at RSCH now. David Ashby wondered whether the organisation could make representations to RSCH about the parking. Tim Young reported that Justine Aldous is in constant negotiation with RSCH on behalf of all voluntary driving organisations.
	Publicity Report	Andrew Henderson expressed thanks to all volunteers who have helped with the shows. It was suggested that the stand needed an attraction to draw in potential volunteers.
6	Election of Chair and Officers	The re-election of Tim Young as Chair was proposed by David Ashby, seconded by Cathryn Trezise and agreed unanimously. Andrew Henderson and Dudley Pitman are retiring as Trustees although they will continue to be involved. Tim Young expressed grateful thanks for all their hard work and commitment over the years. David Ashby expressed thanks to all the Trustees on behalf of the volunteers. The re-election of the existing Trustees with the addition of new Trustee Jenny Lynn-Jones, was proposed by Peter Seager, seconded by David Ashby and agreed unanimously.
7	Appointment of Examiner	The appointment of Mr Rob Walker as the independent examiner was agreed unanimously.
8	Any Other Business	Lynda Godfrey requested clarification over contact from a surgery requesting transport to hospital for a client who had become unwell at the surgery. The outcome was successful but in future this is not appropriate for Care Farnham to become involved in, as it should be considered an emergency. David Attfield expressed thanks to David Ashby for his work as deputy treasurer. Tim Young read a message of thanks from Maureen Nicholas. The Deputy Mayor of Waverley, Councillor David Munro expressed his surprise at the amount of transport carried out by Care Farnham and also the volume of donations to other local organisations. Having listened to concerns about hospital parking he agreed to raise awareness of the situation with Waverley Borough Council. He acknowledged the gratitude of all clients for all volunteers, along with the appreciation of Waverley Borough Council. Tim Young thanked everyone for their support. The meeting was closed and refreshments were served, to the piano accompaniment of Henry Trezise to whom thanks were expressed.